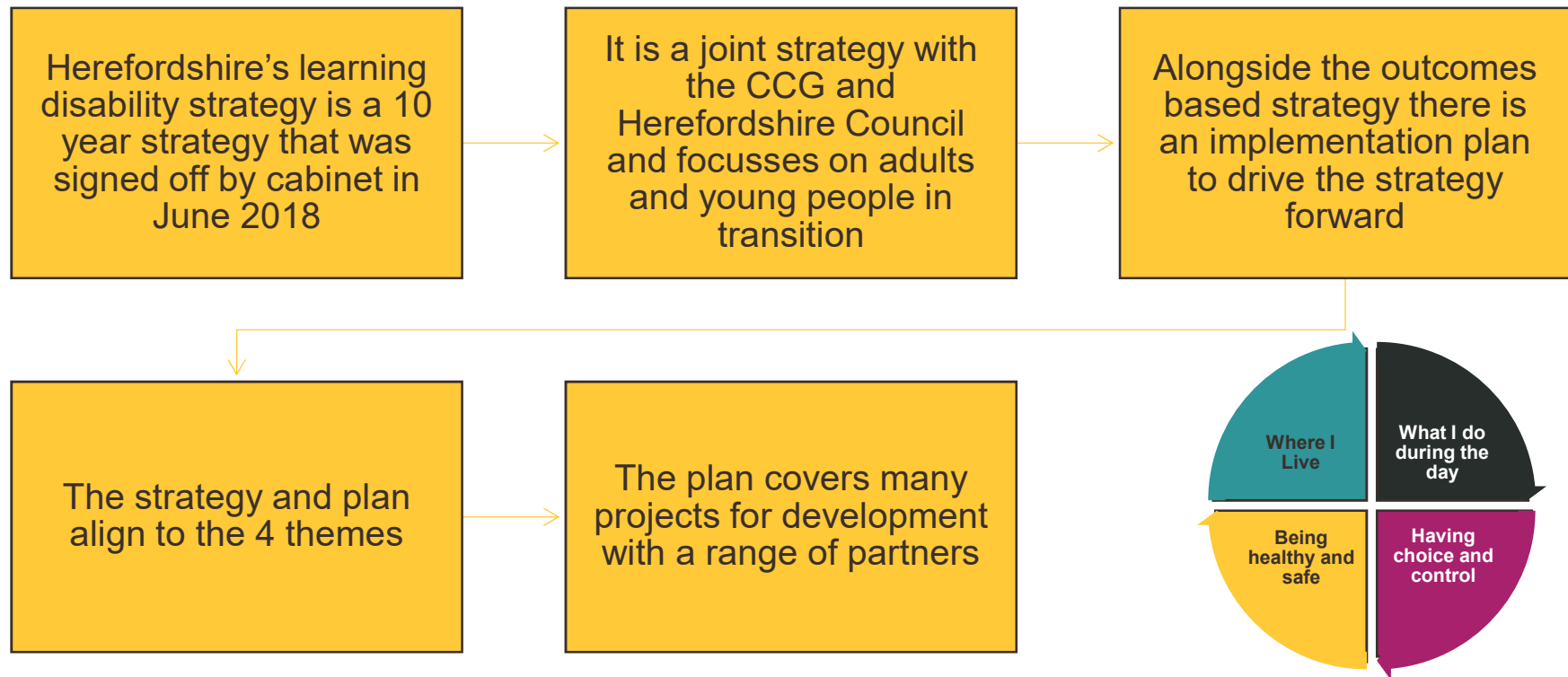


Learning Disability
Strategy update
Adult Wellbeing Scrutiny
5th March 2019

Introduction



Working together



Example of how we are developing the strategy across **all** priorities



The learning disability dashboard, enabling us to;-

- capture key data across the health and social care system
- measure and track progress
- focus future areas for improvements
- better understand the interdependencies between parts of the system

Learning disability plan to support the strategy – Overview				
Theme – All				
	What did we say we would do?	Who	By When	Update
1	Agree performance data shared between commissioning organisations	Head of care commissioning	To be signed off March	The Sustainability and Transformation Plan (STP) delivers joint working across Herefordshire and Worcestershire LA and CCG's. The local STP LD group have a shared vision and key priorities, the LD strategies are aligned to the STP plan. A SWOT is developed and dashboard metrics identified across health and social care align to the STP. The dashboard is on track to go live in March 2019.
2	Commission changes to council systems to improve data collection for performance monitoring;			Metrics identified across the system based on available reporting systems. Data cleanse identified and training/awareness for operators of the system.
3	Develop quarterly performance reports to enable elected members to have oversight implementation of the Learning Disability Strategy;			Implementation plan to be maintain with progress updates.
4	Implement LD performance dashboard for operational activity and commissioned services;			Metrics identified based on current reporting availability, and draft dashboard in development and on track for March 2019.
5	Engage with LDPB develop engagement models and process for carrying out qualitative outcome surveys with people with learning disabilities.			Engagement event planned in February 2019. A remodel of board has created more inclusive ways of working, accountability and check and challenge processes in place.
6	Carry out a market condition survey of commissioned and non-commissioned learning disability services (residential and nursing homes; supported living; daytime activity services; supported employment; advocacy services etc.		March 2019- now deferred to March 2020	Strategic decision to reschedule - this work is to take place after a commissioning strategy has been developed in 2019. Then LD, Home care and residential and nursing market condition survey will be developed in tandem, and replace the market position strategy for 2020.
7	Carry out a review of the role and purpose of the learning disability partnership board and review governance			2 workshops with the LDPB have informed a remodel of the board, with new governance and terms of engagement, including links to user reference groups. Cllr Champions in place and engaged with the strategy.
8	Develop learning disability commissioning plan for 2019-2021. Plan next steps for delivery of strategic outcomes - Plan engagement activity			Event and processes to deliver this built into the remodel of the LDPB. Plan for 2019-20 is work in progress. This will also include regional and national actions such as the NHS 10 year plan and translating this into local delivery.

Example of a development in progress to meet the priority **where I live**



Joining together with Worcestershire Council to jointly commission specialist provision

- Achieve sustainable scale for support provision where numbers are low
- Enable us to provide specialist services locally and avoid out of county placements
- Create sustainable services for the few people who have additional complexities of need which require more specialist skillset to support

Theme 1 – Where I live				
	What did we say we would do?	Who	By When	Update
9	Fully assess provider-led proposal for step-up/step-down transitional accommodation for people with learning disabilities with complex or high risk behaviours.	TCP board		Supported living framework of providers developed with new specification. This has resulted in recent development at whitecross and a night response service. Moor House supported living now available with recovery model of support. Out of county cohort being analysed and early conversations with Worcester LA to scope joint Dynamic Purchasing System (DPS) for complex needs.
10	Research relevant cross-sector best practice in other areas Develop project initiation document Carry out cost benefit analysis Put project forward for corporate capital programme for 2019 onwards	Head of care commissioning	April 2019	The commissioning strategy is scheduled for Spring/Summer 2019. This will inform the commissioning proposals. The Accommodation Group and the proposed new customer journey will provide the strategic information to inform a future costed commissioning proposal. Ongoing scoping of accommodation needs and future models of delivery.
11	Ensure properties are completed to the required specification	LD commissioner	September 2018- project closed to	7 out of 8 tenants moved into property (1 person pending). Specification of support provider designed to suit identified cohort. Procurement complete and provider mobilised to deliver new night response service which is scalable. Assessments and support plans complete. Move in complete. Savings scoped for year 1, 2 and 3. Savings tracked and on target (pending timely move in of 8 th person). Pilot being monitored.

Example of a development in progress to that meet the priority **what I do during the day**



To improve the opportunities for people into paid employment through a staged employment project

- Commission a supported employment service
- Increase the numbers of supported internships
- Establish an employer forum (30:30 challenge)
- Social value through procurement
- Develop a proposal for embedding the employment pathway

Theme 2 - What I do during the day				
	What did we say we would do?	Who	By When	Update
17	To Increase the number of Supported Internship starters (increase from 10)	Senior Advisor - Post-16 Learning and Skills	March 2019	Provision and curriculum continues to be developed to increase opportunities. Performance data to be reported September 2019
18	To increase the number of young people gaining employment (<i>baseline and target increase to be established and agreed</i>).			Data sources have been looked at need to agree which one to use i.e. CCIS (Participation/NEET tracking system) and how this can be measured for what period
19	To establish a Supported Internship Forum.			This is now extended to include employment as well as supported internships. The launch is planned for LD week 17 to 23 June 2019.
20	To implement job coaching			Supported employment contract with 2 job coaches to start March 2019. Model aligned to BASE (British association of supported employment).Supported Internships include job coaching. Training for Job coaches being explored
21	Develop a multi-agency project to improve training and employment opportunities and infrastructure for people with learning disabilities in Herefordshire;	Head of care commissioning	Planning activity August 2018-March 2019	Core members identified and developing this work through the Supported internship and Employment SI and E forum.
22	Research existing countywide offer, carry out a gap analysis and identify local / regional / national examples of innovation and best practice, e.g. the Gloucestershire 30:30 employment project.			Projects explored and being scoped with lessons learnt from Gloucestershire who are about to relaunch.
23	Develop a project initiation document (PID) outlining project proposal and desired outcomes			PID developed
24	Establish project partners and terms of reference			TOR developed
25	Develop proposal for development of council service contracts to become opportunities for training and employment for people with learning disabilities			Social value within to be built within procurement process, proposal being scoped and to be presented to contracts and commissioning board May 2019

Example that meets the priority of **being healthy and safe**

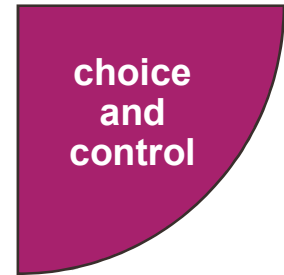


The Herefordshire and Worcestershire STP aligns the national priorities, develops local delivery plans, shares best practice and provides the governance

- LeDeR - mortality review
- TCP – homes not hospitals
- STOMP- stopping over medication
- Workforce and training
- Inclusion

Theme 3 - Being Healthy and Safe				
	What did we say we would do?	Who	By When	Update
26	2G Review - Engage with users of service to develop satisfaction measures and engaged with Learning Disability Partnership Board to ensure stakeholders are informed about changes;	CCG	March 2019 Implementation of review by	Developed in conjunction with service user group "keep it simple". Rating scale (smiley faces) system ready to be implemented April 2019. Developed in conjunction with service user group "keep it simple".
27	2G review- Ensure performance measures support commissioning activity across health and social care;			Limited KPI's in the contract. Own performance measures developed and key metrics being built into the shared dashboard.
28	2G review- Develop specific measures for showing changes supporting reasonable adjustment in mainstream primary care;			Reasonable adjustment toolkit, Quality of life measures, Green light tool kit applied. All resources in use. Outcomes will inform and link to the shared dashboard.
29	2 G review - Develop plans for potential extension of services outside of office hours;			Business case developed by 2G for an out of hour's service and sent to NHS England. Economic assessment completed.
30	Continue to explore potential use of NHS Transforming Care 'Building the right support' capital fund.	TCP Board	2018-19	Application submitted by Herefordshire but due to low numbers in TCP cohort, the application not agreed. Opportunities to be scoped as part of wider consideration of working across the STP.
31	Ensure correct purchasing, quality assurance and risk management arrangements are in place for new spot-purchased supported living services			Providers now registered onto new supported living framework which ensures quality checks and purchasing arrangements in place. And scoping joint DPS with Worcestershire LA.
32	Develop joint funding protocols for placements.			Ongoing work of section 117 and CHC funded placements. All individuals negotiated at Joint funding panel.
33	Identify required skill level to successfully work with very complex high-risk behaviour and ensure these enhanced requirements are sought through the supported living framework			The TCP has developed a workforce plan for the West Midlands. The local implications are currently being scoped to focus on the needs of those on the risk register.

Example that meets the priority of **choice and control**

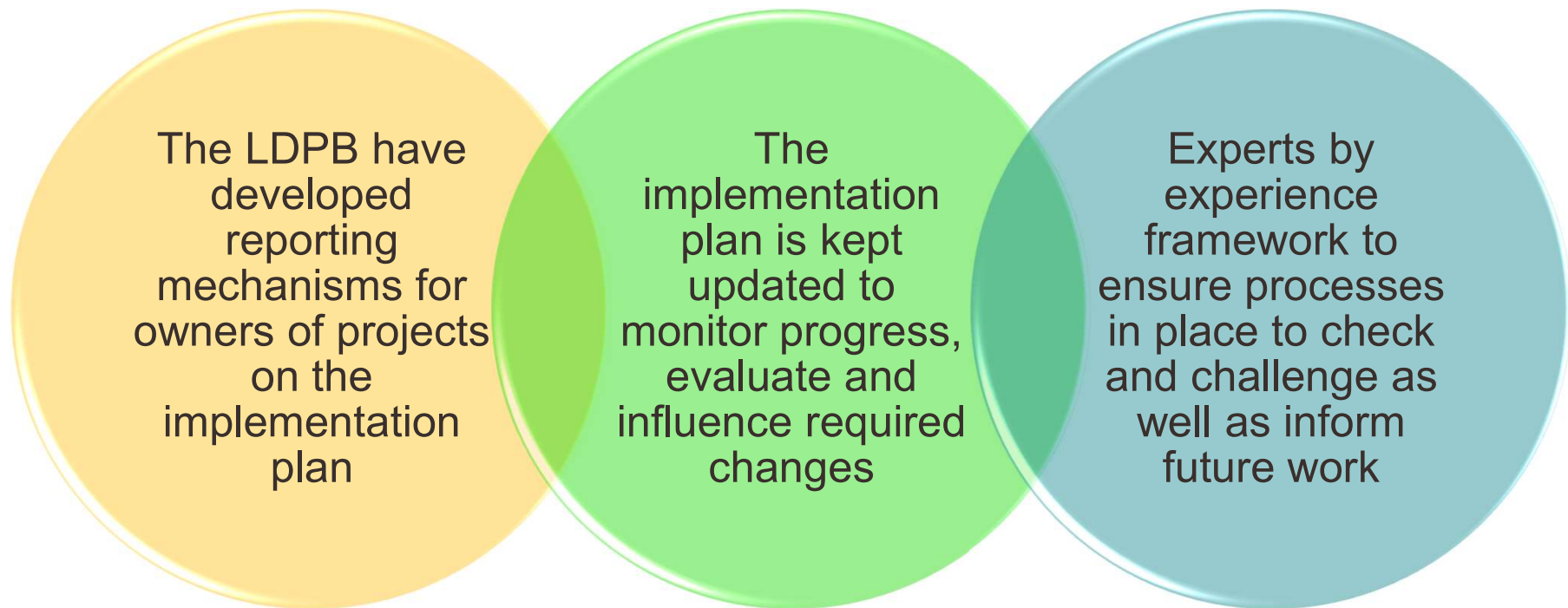


Embedding user engagement and promoting advocacy in all that we do

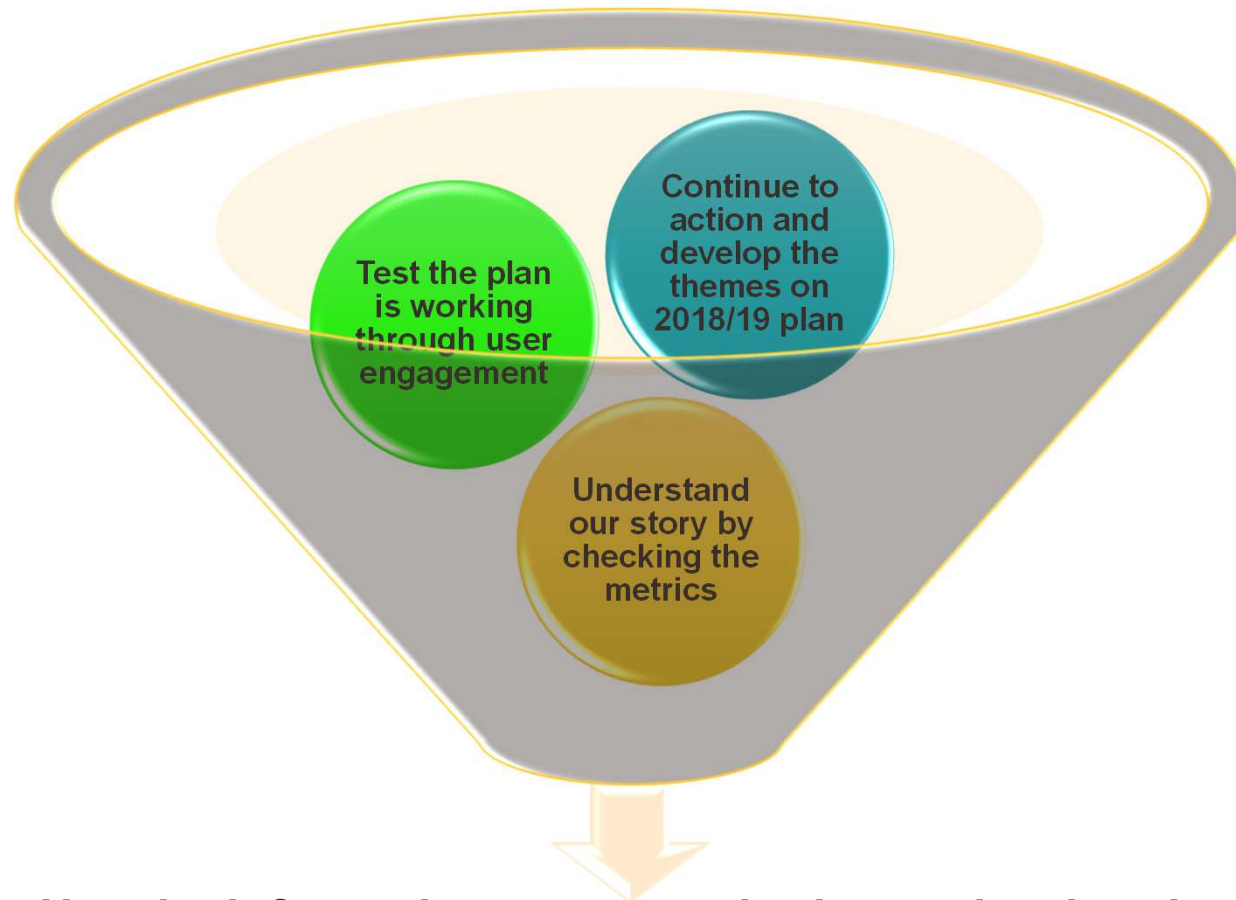
- Learning disability week (17th June)
- Advocacy week
- Safe places scheme
- Engagement framework
- Co-Chair expert by experience LDPB
- Improved information

Theme 4 - Citizenship, Choice and Control			
What did we say we would do?	Who	By When	Update
Develop an approach to safety on public transport and encouraging people with learning disabilities to travel independently where possible. Address issue with transport providers, Promote 'Safe Spaces' approach, Work with police, Work with schools and colleges to increase awareness	LDPB	Plan by January 2019	LDPB March meeting is themes "citizenship, choice and control" Pilot worked up with private bus company, Mencap and street pastors to extend the safe places scheme to public transport. Launch planned for June 2019.explored by transport dept. LDPB engaging with FE providers.

How do we check progress?



What Next? - 2019/20



Use the information we are gathering to develop the market position statement and further develop the plan for 2019/20